

REMOTE CONTROL & SCREEN SHARING

Discover the best alternative to TeamViewer and Anydesk. Provide instant Attended or Unattended remote assistance to your teams or clients anywhere, at any time.



TAKE CONTROL OF REMOTE CLIENTS AND TROUBLESHOOT PROBLEMS IN ONE CLICK

1-CLICK REMOTE CONTROL



Take control of the screen, mouse, and keyboard of remote clients, in just one click from the end-user. Supports Multi-agent sessions.



INSTANT SETUP & CONNECTION

Simply download and run a small program on both sides. The end-user can establish the connection just by sharing his ID and password.

UNATTENDED ACCESS



Upon authorization from the end-user, agents can quickly access unattended remote computers, even when in low power mode (Wake-On-LAN).



EFFICIENT SUPPORT TOOLBOX

Screen sharing sessions include a complete support toolbox: Chatbox, file transfer, remote computer information, remote terminal commands, recording, etc...

CUSTOMIZATION OPTIONS



Support agents can create a personalized, streamlined version of the connection client program for their customers, with their logo, brand colors and a simplified interface.



SECURE AND RELIABLE

Connections are secured with industry standard TLS encryption. Additionally, servers are managed by our experts and located all around the world for the best experience.

FLEXIBLE SUPPORT SOLUTION FOR WINDOWS, MAC AND ANDROID

TSplus Remote Support offers a flexible and versatile SaaS solution, available on-premise or in the cloud. Get attended and unattended remote access and control over Windows, Mac, and Android devices. With robust branding and integration options, it offers a complete set of tools for fast, efficient, and secure remote assistance for businesses of all sizes, anywhere.



Provide Remote Support: Have your support agents assist, support and troubleshoot problems faced by your remote customers.



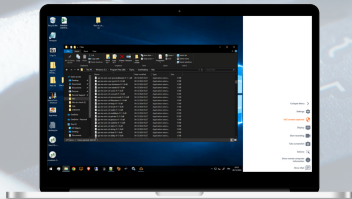
Provide Secure Unattended Maintenance: Provide remote IT maintenance such as server updates or setting up tools for your users on various devices.



Provide Remote Training: Use secure multi-user session sharing and collaborative tools to remotely train your teams or clients.



Decrease IT Costs: Significantly save vs alternative solutions, while benefiting from strong security, reliable connections, and powerful features.



LEARN MORE

CONTACT US
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VISIT OUR WEBSITE
www.tsplus.net/remote-support